# CONSUMER GRIEVANCES REDRESSALFORUM SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

#### TIRUPATI

This 02nd day of January' 2025

## C.G.No.172/2024-25/Nellore Circle

**CHAIRPERSON** 

Sri. V. Srinivasa Anjaneya Murthy

Former Principal District Judge

#### **Members Present**

Sri. K. Ramamohan Rao

Member (Finance)

Sri. S.L. Anjani Kumar

Member (Technical)

#### Between

Sri. Ch. Raghurami Reddy & Others, Kaluvoya (M), Nellore District.

Complainant

#### AND

- 1. Superintending Engineer/O/Nellore
- 2. Executive Engineer/O/Nellore Rural
- 3. Executive Engineer/O/Atmakur
- 4. Dy. Executive Engineer/O/Rapur
- 5. Dy. Executive Engineer/O/Atmakur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 19.12.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

#### **ORDER**

01. The complainant filed the complaint during the Vidyut Adalat conducted on 04.10.2024 at Kaluvoya stating that in Kaluvoya Village there is one 33 KV Sub Station having back feeding supply from Atmakur but the 33 KV tower fell in Penna River during cyclone and as such the back feeding supply was stopped and hence the back feeding is to be restored.

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- **02.** The said complaint was registered as C.G.No.172/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that proposal for erection of fallen 33 KV tower across Penna River was sent to AP TRANSCO and the work will be taken up by AP TRANSCO.
- 03. Heard respondents through video conferencing. Complainant remained absent. The respondents submit that AP TRANSCO has to take up the work of erection of fallen 33 KV tower across Penna River and they sent the proposal to AP TRANSCO which will execute the work. Recording the submission of the respondents, complaint is closed. There is no order as to costs.
- **04.** The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 02<sup>nd</sup> day of January' 2025.

CHAIRPERSON

Member (Technical

## **Documents** marked

For the complainant: Nil

For the respondents: Nil

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# Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

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The Vidyut Ombudsman, 3rd Floor, Plot No.38, SriramachandraNagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedevarapadu Road, Juny 02/01/2025 Kurnool-518002, State of Andhra Pradesh.

The Stock file.